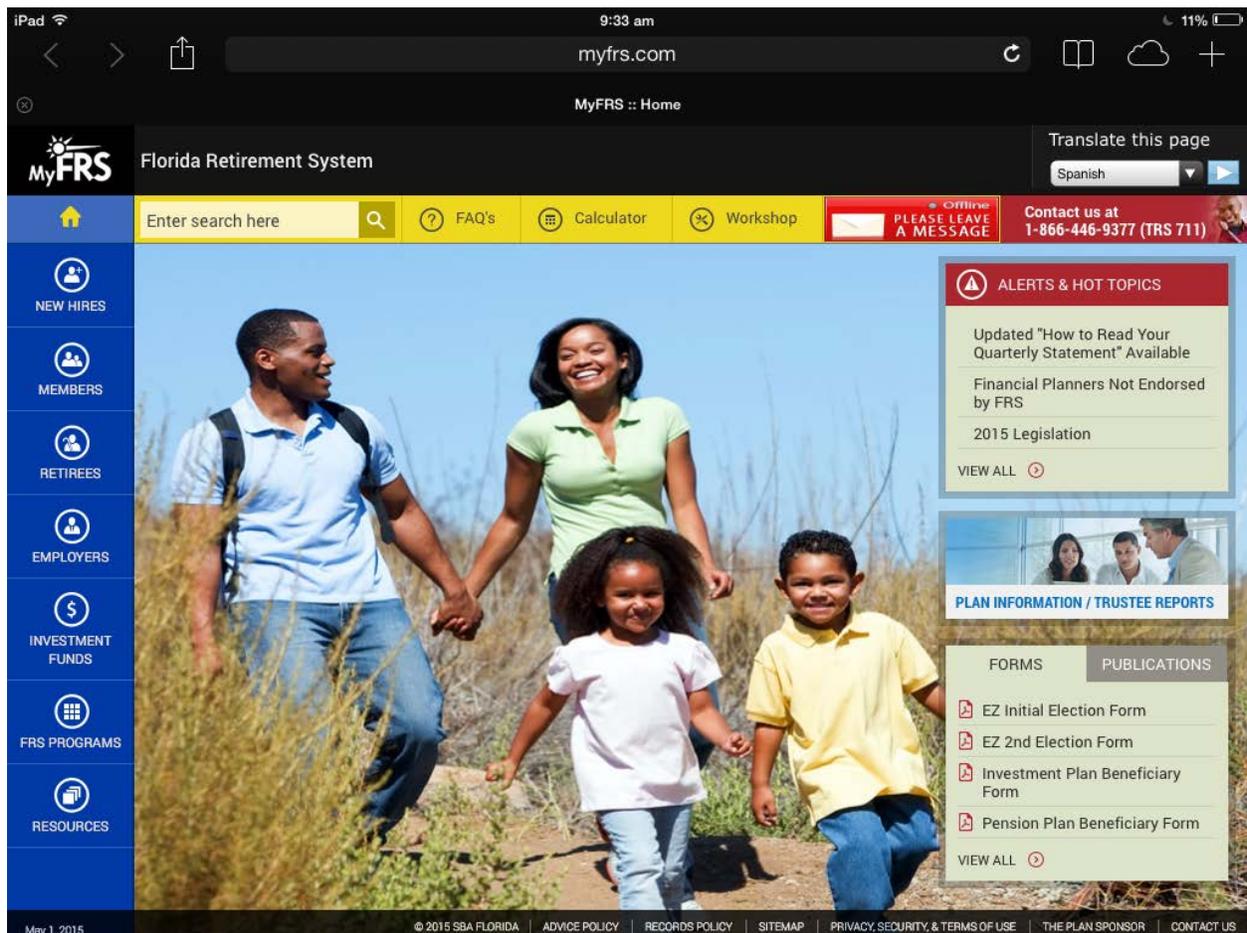


## Using an iPad or iPhone on MyFRS.com

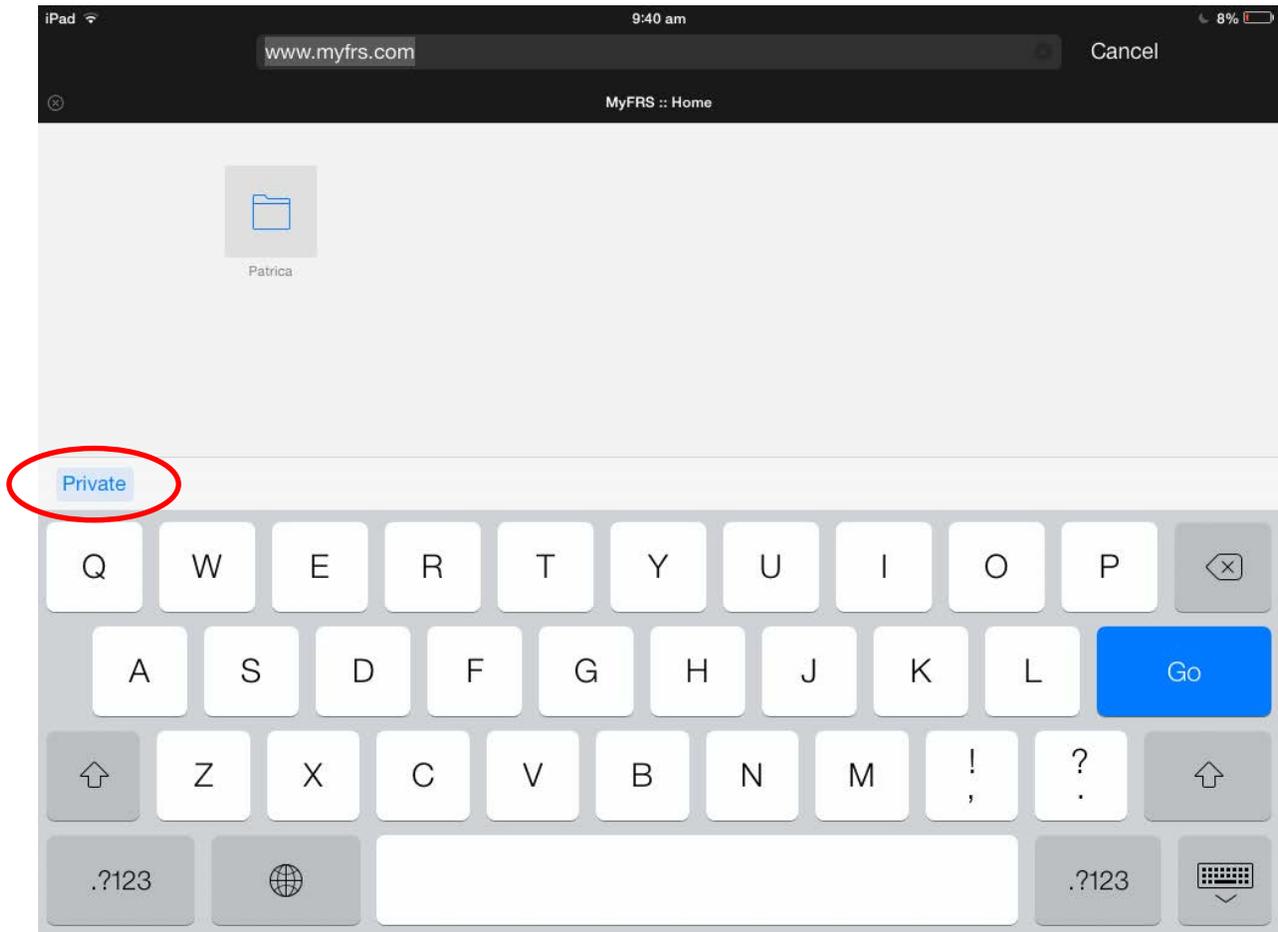
If you are using an iPad or an iPhone to access MyFRS.com be sure to disable “private” browsing mode, as follows:

### Disable Private Browsing on iPad

If the User ID and Password fields are not appearing in the top toolbar of MyFRS.com, then you are in “private” browsing mode. See the screenshot below.



To turn private browsing mode off, click on the URL (myfrs.com) and the word “Private” will appear in the middle portion of the screen.

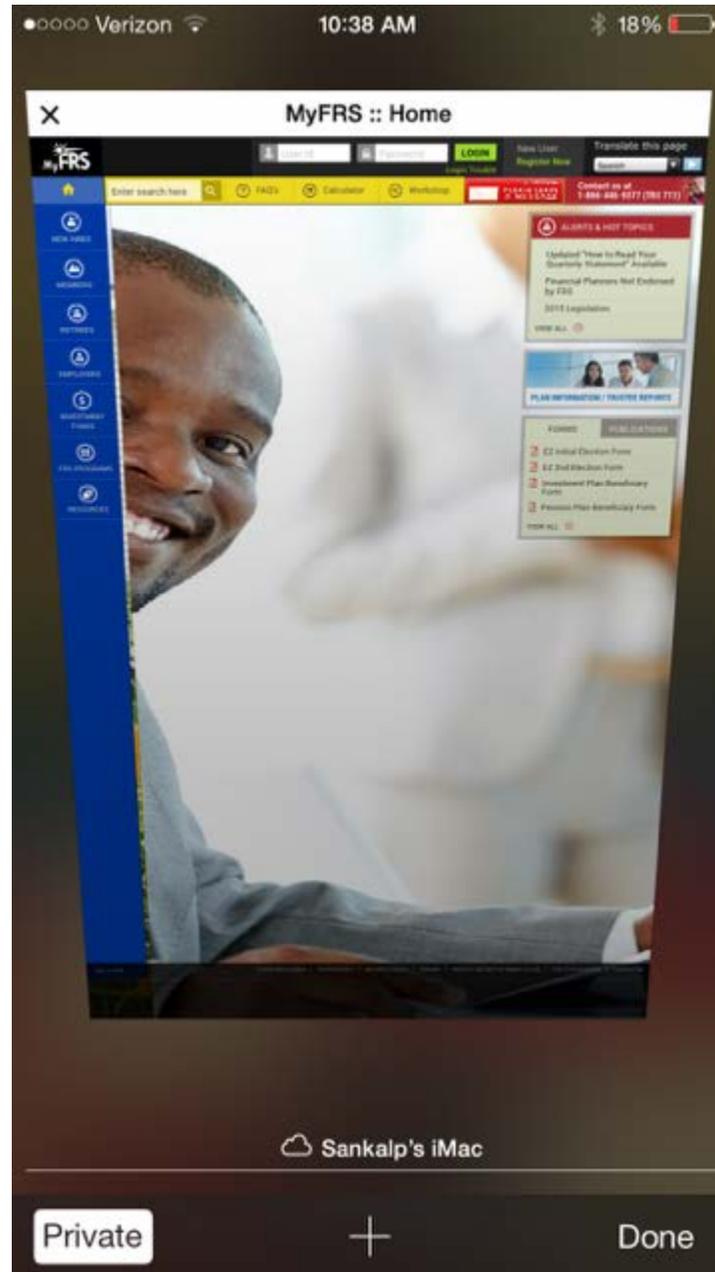


Click on the word "private" and this will disable the "private" mode. The User ID and Password fields will now be visible.

The screenshot shows the MyFRS website on an iPad browser. The browser address bar displays "myfrs.com". The page title is "MyFRS :: Home". The main navigation bar includes the MyFRS logo, "Florida Retirement System", and a login section with "User Id" and "Password" fields, a "LOGIN" button, and a "New User Register Now" link. A "Translate this page" dropdown menu is set to "Spanish". Below the navigation bar is a search bar and utility links for "FAQ's", "Calculator", and "Workshop". A red banner indicates an "Offline" status with the message "PLEASE LEAVE A MESSAGE" and contact information: "Contact us at 1-866-446-9377 (TRS 711)". The main content area features a large image of a child in a blue shirt. On the right side, there are sections for "ALERTS & HOT TOPICS" (listing updated quarterly statements, financial planners, and 2015 legislation), "PLAN INFORMATION / TRUSTEE REPORTS", and "FORMS" (listing election and beneficiary forms). A footer at the bottom contains copyright information for 2015 SBA Florida and various policy links.



To turn private browsing mode off, click on the two small overlapping squares in the bottom right corner. Click on the word “Private” and this will disable the “private” mode. The User ID and Password fields will now be visible.



The following help video from Apple has additional information: <http://support.apple.com/en-us/HT203036>